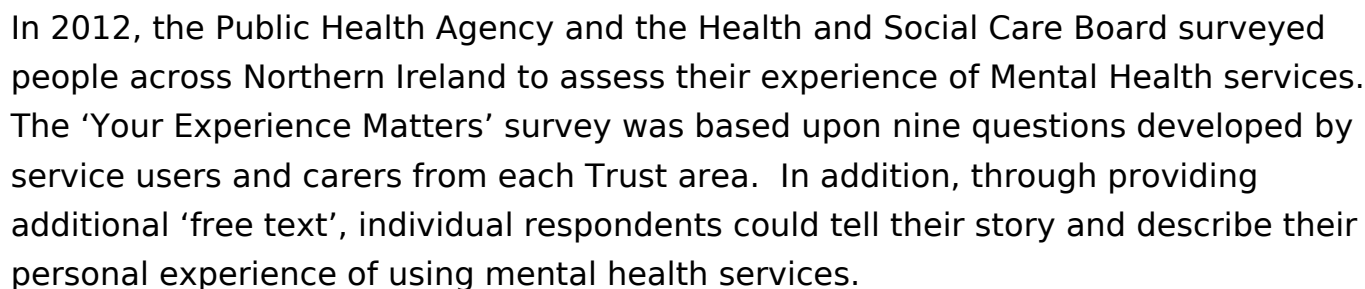


## Nursing



The issues and concerns highlighted in the 2012 survey, such as the need for ‘good communication’, ‘shared care’, and ‘timely information’ were prioritised for improvement. Each Trust subsequently engaged in service improvement activities to help address these issues/concerns. A key part of this process has been the ‘Implementing Recovery through Organisational Change’ programme (ImROC: [www.imroc.org/](http://www.imroc.org/)). This is based upon staff and service users working together to ensure mental health services become more recovery-focused.

To assess progress from 2012, a '2nd Edition' of the regional survey was undertaken between Oct-Dec 2015, representing the updated views of service users and carers. The You In Mind – Your Experience Matters report is available below. Overall, it is pleasing to report that the findings of the 2015 survey demonstrate a general improvement from 2012 across all areas.

## Details

A4 pdf, 58 pages

## Target group

Healthcare professionals and general public

# Downloads

Attachment	Size
<a href="#">2016 YIM Your Experience Matters Report.pdf</a>	3.21 MB
<a href="#">Print</a>	