Tuesday, 13 September 2011
Service Development and Screening



Your views matter – if you have heart failure, or are close to someone who does, please complete our survey by 31st March 2012 (link below).

Heart failure is a common condition affecting at least 20,000 people in Northern Ireland. The aim of this survey is to find out how to increase the confidence of people living with heart failure so they have a better quality of life, and can work in partnership with health care professionals and support services in managing their condition. The findings of this survey will be used to help improve services.

Your views are important and we would encourage you to complete the survey. It should only take around 20 minutes. Participation is confidential which means that your identity will not be revealed. You are asked for your age, the first part of you post code and which GP practice you are registered with. This is so the results for different age groups and for different large geographical areas (i.e. Health & Social Care Trust areas) can be compared. Results will not be examined by individual GP practice.

Participation is voluntary i.e. taking part in the study is your decision. Whether you participate or not will have no effect on the medical care you receive from your GP practice or elsewhere. None of the health care professionals involved in your care will know if you participate or not: neither will they see your individual response.

Whether you are an adult or a young person living with heart failure, or a partner, care giver, son, daughter, relative or friend, we would like you to share your experiences. This will help us to develop existing services in Northern Ireland to better meet your needs.

You can share your experience by completing the survey online, clicking this link:

http://sg.sensemaker-suite.com/Copewithconfidence

The survey should be completed by 31st March 2012.

If you have any queries about the survey, or you would like to request a paper copy to complete, please contact the Public Health Agency (028) 9032 1313 and ask for extension 2487 or email us at copewithconfidence@hscni.net

Please note that the survey team can only assist in survey related questions and will not able to answer questions about heart failure, its treatment or services provided.

The Northern Ireland Chest Heart & Stroke Association and The British Heart Foundation can provide information about support available to people with heart failure. Their contact details are:

- Northern Ireland Chest Heart and Stroke Association: www.nichsa.com, telephone (028) 9032 0184
- British Heart Foundation: www.bhf.org.uk, telephone 0300 330 3311

Details

Target group

Adults and young people living with heart failure, also partners, care givers, relatives and friends. Public

Tags

- survey
- Involvement
- patient
- confidence
- heart failure
- quality of life
- Partnership
- Health
- Care
- Professionals
- support
- manage
- improve

• <u>services</u>

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